



Important Notice: Migration to Ujjivan EYZ Internet and Mobile Banking Service

Dear Customer,

Ujjivan Small Finance Bank’s Internet Banking and Mobile Banking services were upgraded to the new Ujjivan EYZ Internet Banking and Ujjivan EYZ Mobile Banking platforms with effect from 18th November 2025. From this date, it was made mandatory for all new registrations to be completed only on the upgraded EYZ platforms.

Customers may access Ujjivan EYZ Internet Banking through the Bank’s official website or [Click Here](#). The Ujjivan EYZ Mobile Banking application is available on Android and iOS app stores as “**Ujjivan EYZ Mobile Banking**”.



The existing Ujjivan Internet Banking and Mobile Banking applications shall be discontinued and will cease to be available from **1st September 2026**. Customers registered on the earlier applications prior to 18th November 2025 are advised to log in to the upgraded Ujjivan EYZ platforms and complete the onetime migration activity for continued access.

For login assistance on the Ujjivan EYZ application, customers registered on the previous Ujjivan Mobile Banking application may refer to the help video below:

1.Customers registered on the previous Ujjivan Mobile Banking application – [Click Here](#)

For registration assistance on the Ujjivan EYZ application, customers not registered on the previous Ujjivan Mobile Banking application may refer to the help video below:

2.Customers not registered on the previous Ujjivan Mobile Banking application – [Click Here](#)

Customers are requested to note that from **1st September 2026**, digital banking services shall be accessible exculsively through the upgraded **Ujjivan EYZ Internet Banking and Ujjivan EYZ Mobile Banking** platforms.

For any assistance, please contact your nearest Ujjivan SFB branch or write to us at customercare@ujjivan.bank.in or feel free to call on our 24*7 toll-free number **1800 208 2121**.

Warm regards,
Ujjivan Small Finance Bank

1.02 Crore+ Customers*	814 Branches*	26 States & Union Territories*	27,000+ Employees* *Data as on June 30, 2026
900 208 2121 1800 208 2121			
customercare@ujjivan.bank.in www.ujjivansfb.bank.in			

Secure your banking activities by never sharing sensitive information like user ID, Password, OTP, CVV, Card Details etc to strangers