



Important Notice: Migration to Ujjivan EZY Internet and Mobile Banking Services

Dear Customer,

Ujjivan Small Finance Bank's Internet Banking and Mobile Banking services were upgraded to the new Ujjivan EZY Internet Banking and Ujjivan EZY Mobile Banking platforms with effect from 18th November 2025. From this date, it was made mandatory for all new registrations to be completed only on the upgraded EZY Platforms.

Customers may access Ujjivan EZY Internet Banking through the Bank's official website or at <https://netbankingezy.ujjivansfb.bank.in/RetailBanking/>. The Ujjivan EZY Mobile Banking application is available on Android and iOS app stores as "Ujjivan EZY Mobile Banking".

	
iOS	Android

The existing Ujjivan Internet Banking and Mobile Banking applications shall be discontinued and will cease to be available from 1st September 2026. Customers registered on the earlier applications prior to 18th November 2025 are advised to log in to the upgraded Ujjivan EZY platforms and complete the onetime migration activity for continued access.

For login assistance on the Ujjivan EZY application, customers registered on the previous Ujjivan Mobile Banking application may refer to the help video below:

1. Customers registered on the previous Ujjivan Mobile Banking application – <https://youtu.be/m3sEC3-9Kcc>

For registration assistance on the Ujjivan EZY application, customers not registered on the previous Ujjivan Mobile Banking application may refer to the help video below:

2. Customers not registered on the previous Ujjivan Mobile Banking application – <https://youtu.be/WvmcamQhs9k>

Customers are requested to note that after 1st September 2026, digital banking services shall be accessible only through the upgraded Ujjivan EZY Internet Banking and Ujjivan EZY Mobile Banking platforms.

For any assistance, please contact your nearest Ujjivan SFB branch or write to us at customercare@ujjivan.bank.in or feel free to call on our 24*7 toll free number 1800 208 2121.

Secure your banking activities by never sharing sensitive information like user ID, Password, OTP, CVV, Card Details etc to strangers

Warm regards,

Ujjivan Small Finance Bank