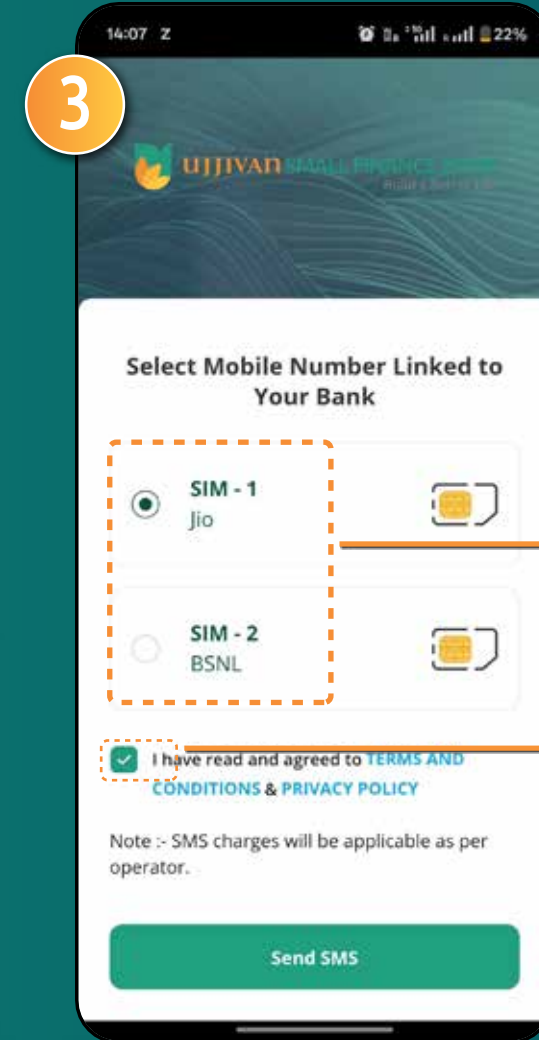
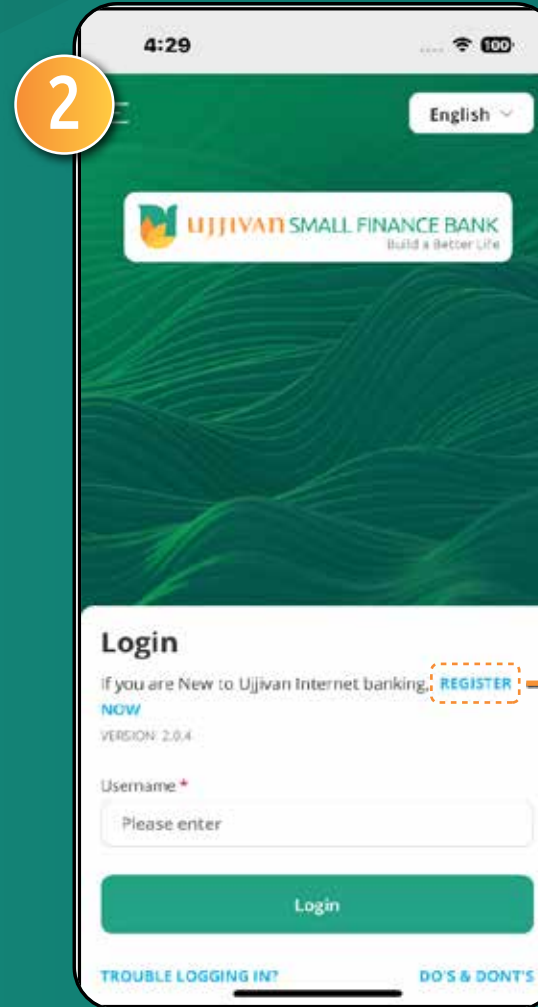
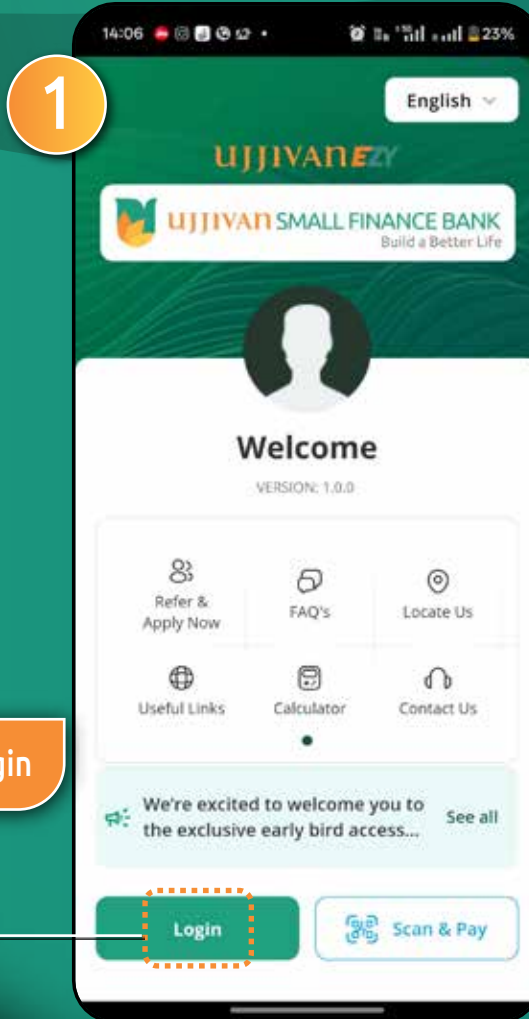
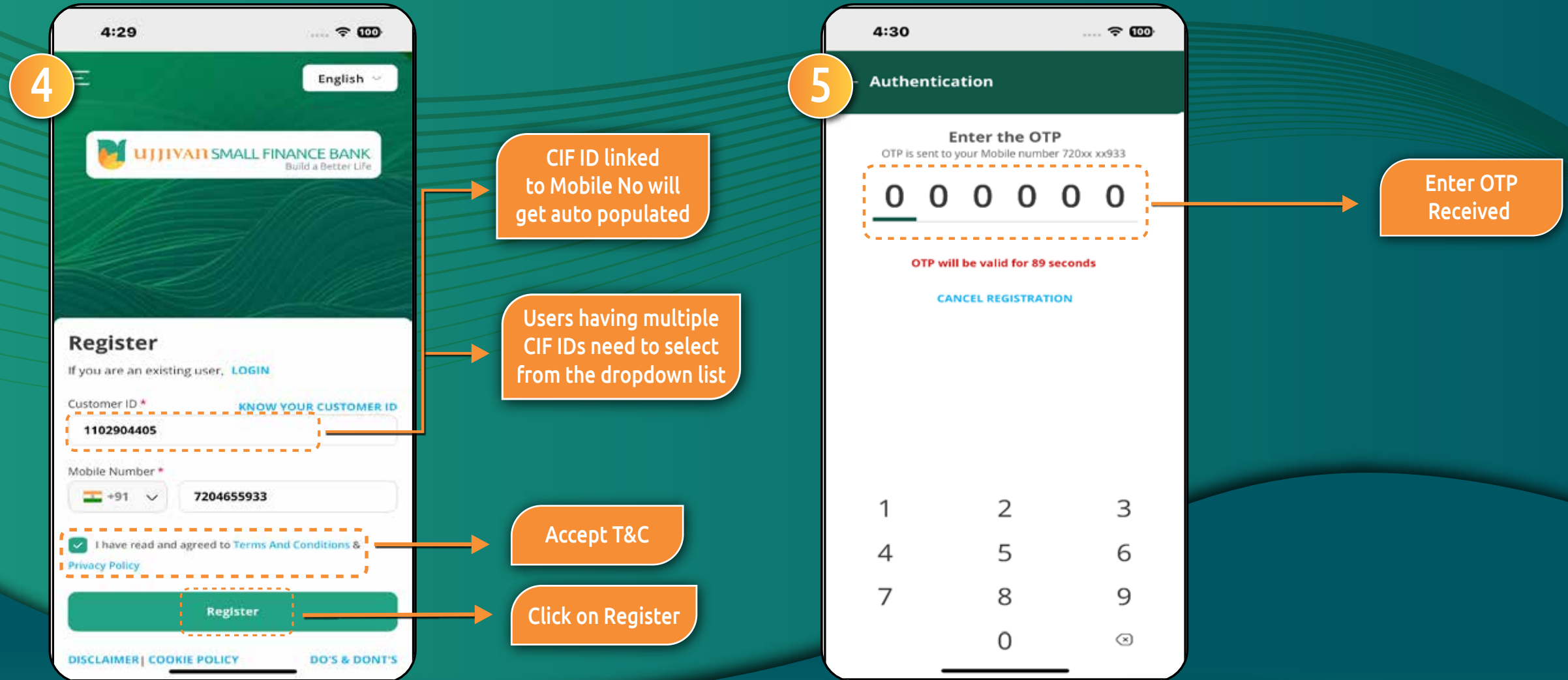


# New User Registration Flow

## Mobile Banking









## Choose Any one Mode of Multi Factor Authentication

1

6

← Authentication

Please complete the multifactor authentication by selecting any one of the options.

Temporary Passcode Aadhaar OTP Deb

Passcode \*

\*\*\*\*\*

Note:

- \* Please enter the passcode received on your registered mobile-number and Email ID.
- \* Kindly visit your nearest branch or call toll free number 1800 208 2121 to know your passcode.

Continue Cancel

- Enter Temporary Passcode
- Click Continue

2

6

← Authentication

Please complete the multifactor authentication by selecting any one of the options.

Temporary Passcode Aadhaar OTP Deb

Account Number \*

1102XXXXXXXXXX39

Card Number \*

8XXXX21102000447

Expiry Date \* CVV \*

10/31 ...

Continue Cancel

- Enter Debit Card Detail
- Click Continue

3

6

← Authentication

Please complete the multifactor authentication by selecting any one of the options.

Temporary Passcode Aadhaar OTP Deb

Please enter the first 8 digits of your Aadhaar \*

..... 2663

☒ AADHAAR CONSENT

Continue Cancel

- Enter Aadhaar Number
- Click Continue

7

← Authentication

Aadhaar OTP

6-digit code sent to 720xx xx417

0 0 0 0 0 0

OTP will be valid for 10 mins

CANCEL

|   |   |   |
|---|---|---|
| 1 | 2 | 3 |
| 4 | 5 | 6 |
| 7 | 8 | 9 |
|   | 0 | ⓧ |

Enter OTP  
Received

**8** Set New User ID & Your MPIN

User Name \*  
TEJAS042 → Set Username

Enter MPIN \*  
.....

Re-Enter MPIN \*  
..... → Set mPIN

Continue Cancel

**9** Set Security Question

Question 1 \*  
What was your childhood nickname?  
Answer \*  
Test

Question 2 \*  
What school did you attend for sixth grade?  
Answer \*  
Test

Question 3 \*  
What was the name of your elementary/pri...  
Answer \*  
Test

Continue Cancel → Click Continue

**10** Choose Primary Account

List of Accounts HIDE ACCOUNT NUMBER

|    |         |                     |
|----|---------|---------------------|
| ✓  | Savings | 1102 1102 5002 5039 |
| CU | Current | 1102 1200 4000 1498 |

Select A Primary Account

Continue Cancel → Click Continue

Choose Primary Account

List of Accounts HIDE ACCOUNT NUMBER

|    |         |                     |
|----|---------|---------------------|
| ✓  | Savings | 1102 1102 5002 5039 |
| CU | Current | 1102 1200 4000 1498 |

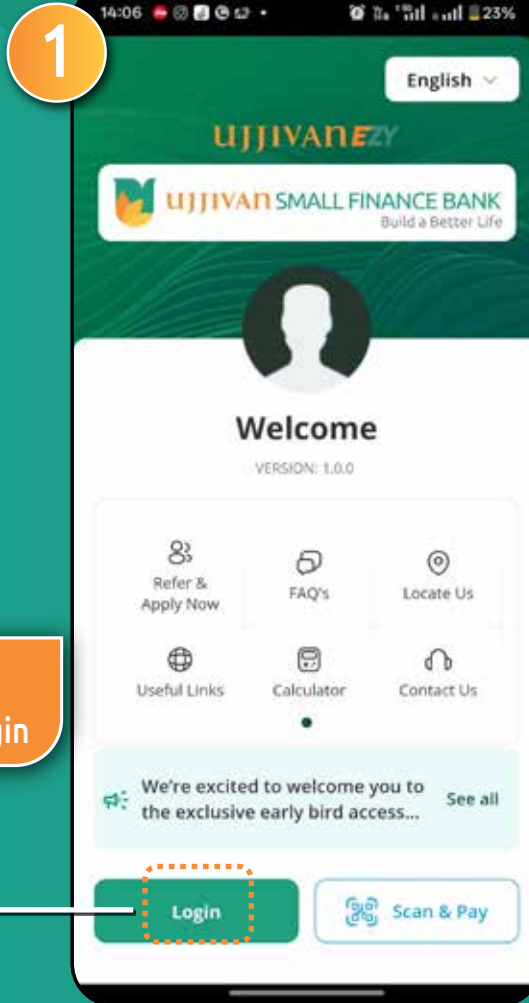
Success

✓ You have Successfully Registered with us.

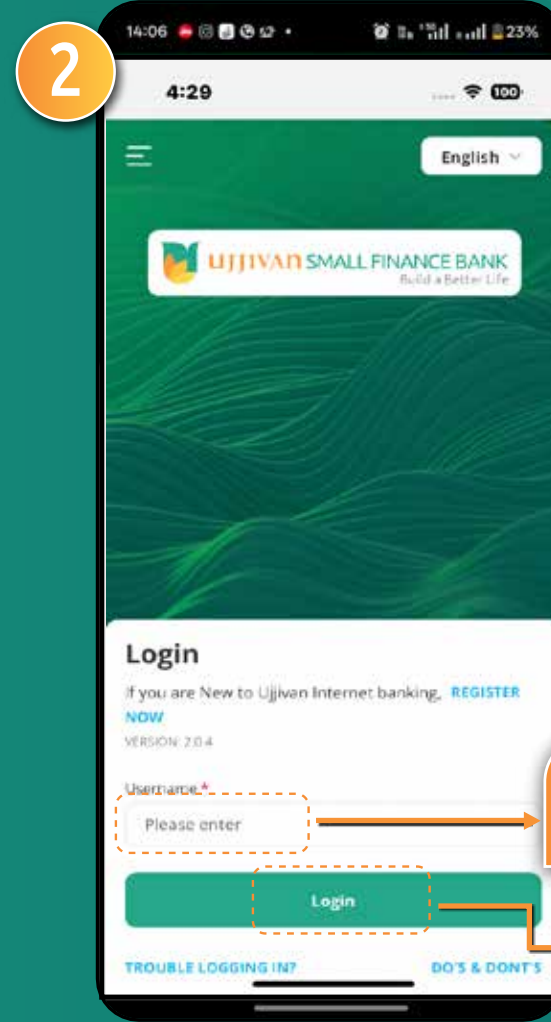
Login → Click on Login

Continue Cancel

# Existing Users Mobile Banking

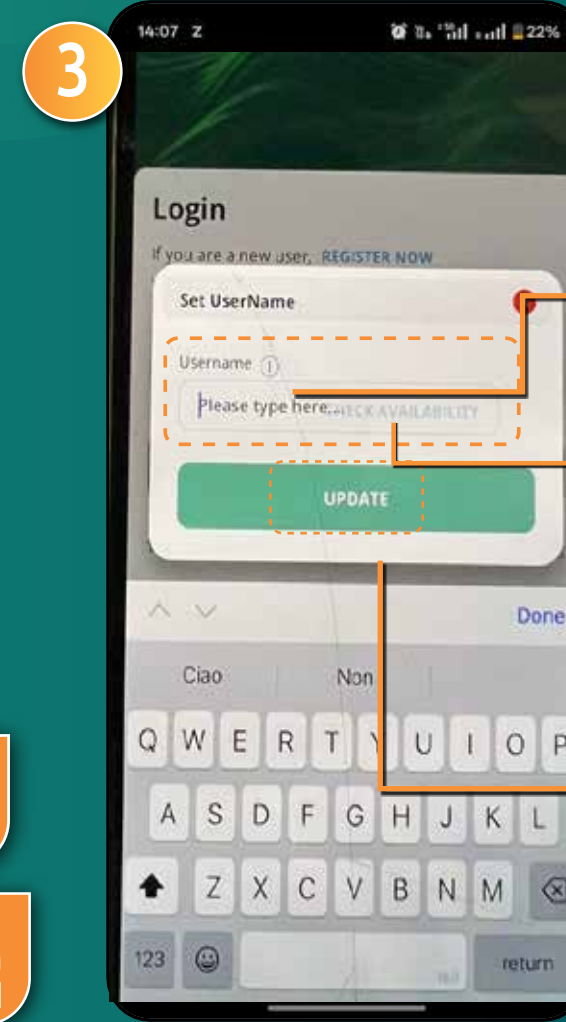


Step 1 -  
Click On Login



Step 2-  
Existing User -  
Enter CIF ID

Step 3 -  
Click Login  
to Proceed



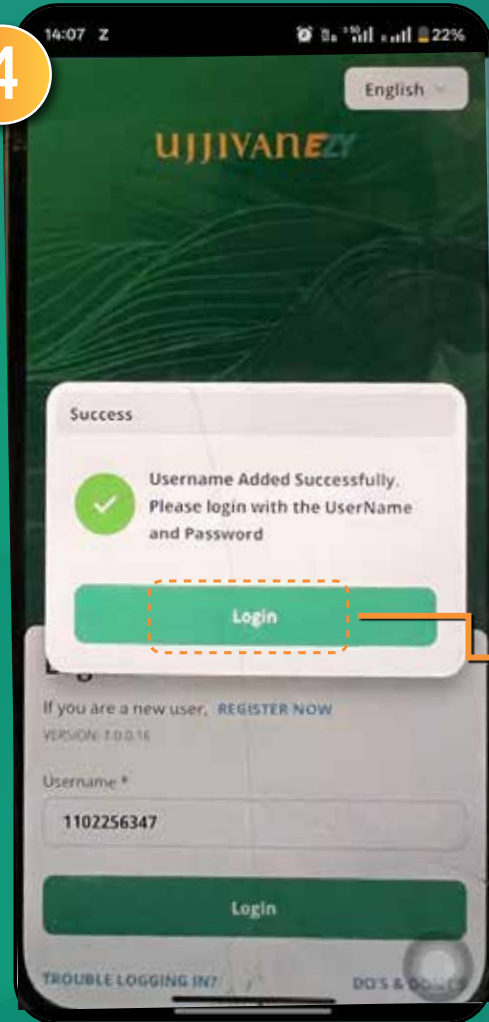
Step 4 -  
Enter a New Username

Step 5 -  
Click on check availability. If the name entered by the user is not valid, the user should try a different name until the name becomes available.

Step 6 -  
Once the 'check availability' becomes success, click on Update



4



Step 7 -  
Click on Login  
to proceed.

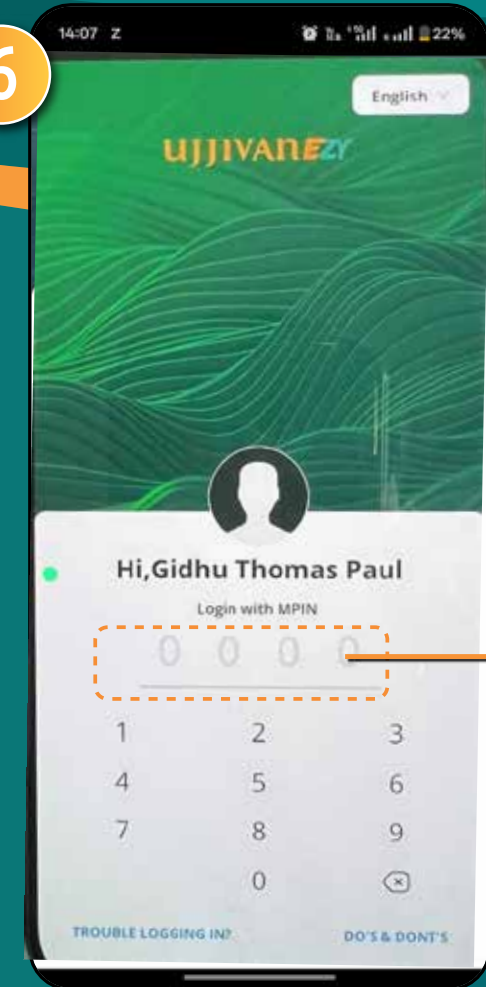
5



Step 8 -  
Enter your  
Updated Username.

Step 9 -  
Click on Login  
to proceed.

6

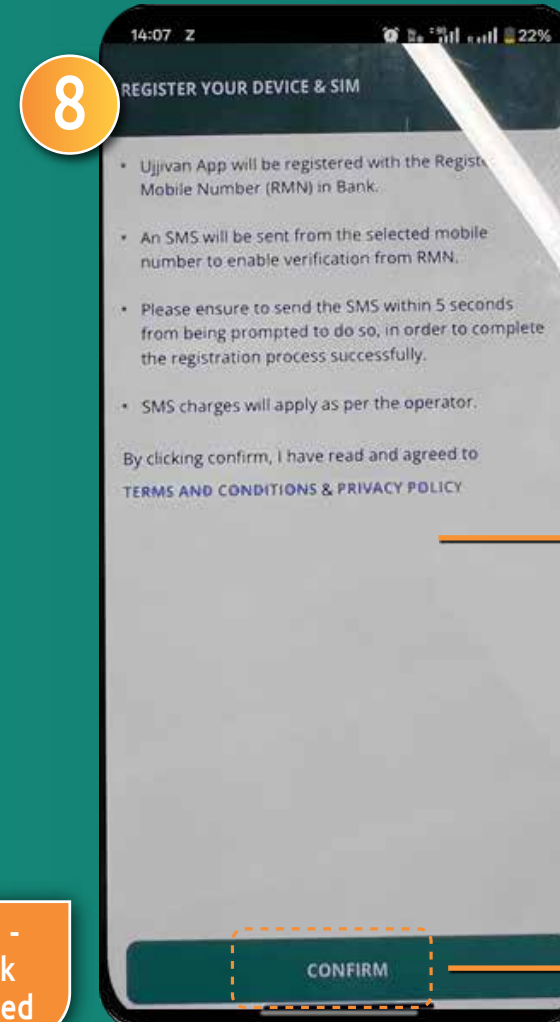


Step 10 - Enter  
your existing  
Mobile Banking  
MPIN



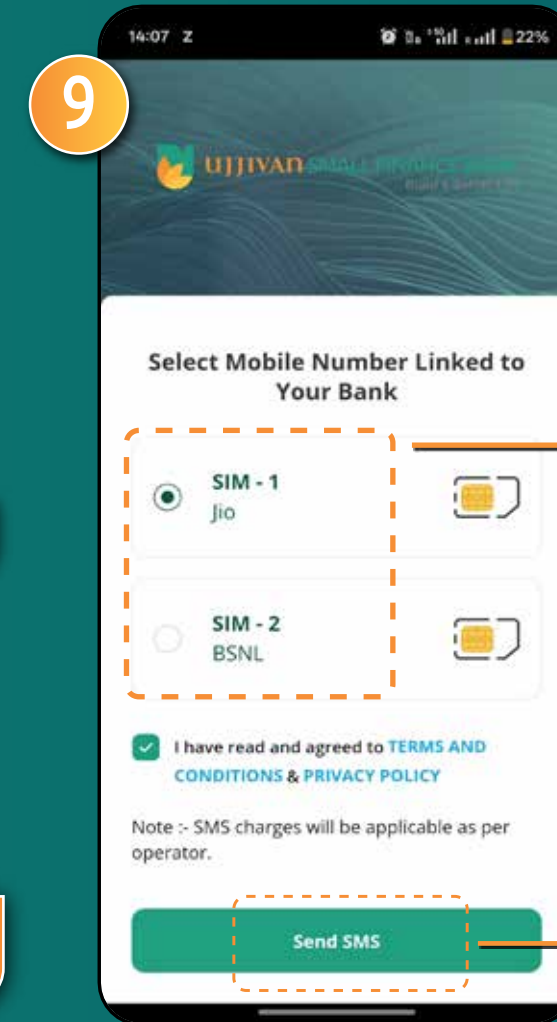


Step 11 -  
Click Ok  
to Proceed



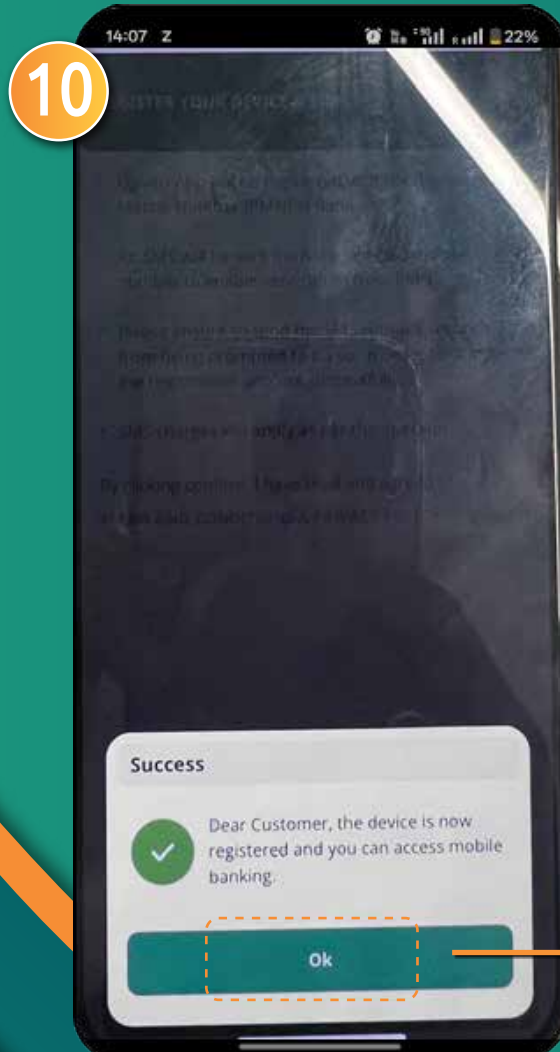
For iOS Alone

Step 12 -  
Click on Confirm

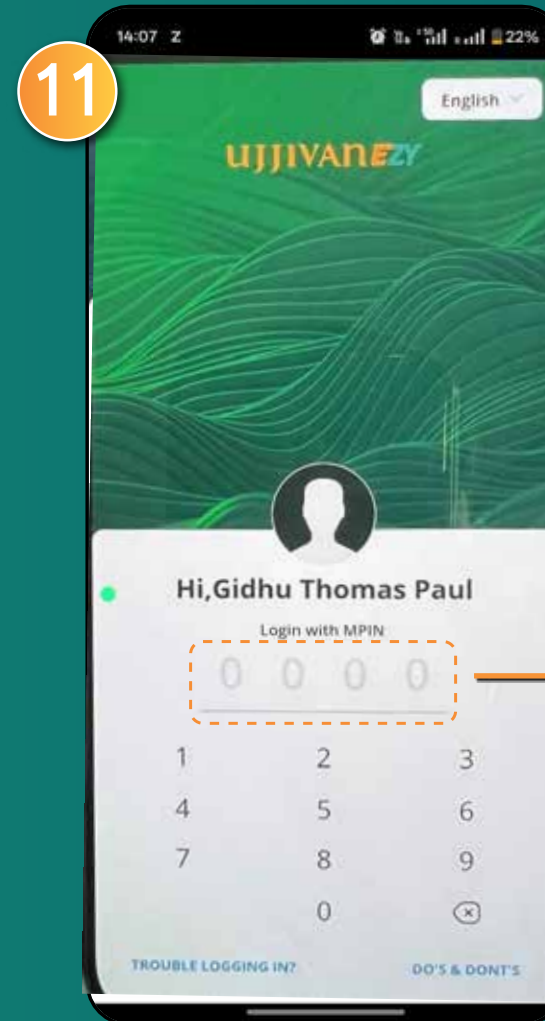


Step 13 -  
Select SIM with  
Registered Mobile No

Step 14 -  
After selecting the  
SIM, click on 'Send  
SMS' to proceed.



Step 15 -  
Click Ok to Proceed



Step 16 –  
Enter your existing MPIN

## Important Note:

**1 Username Guidelines:** While setting the new username, ensure that the username adheres to the following format:

**1** Minimum length- 8 characters

**2** Maximum Length- 15 characters

**3** Username can be Alpha, Numeric or Alphanumeric (Example: GIDHUTHOMAS, 18092025, GIDHU1809)

**2 Single Username** remains the same for both Internet Banking and Mobile Banking.

**3 After logging in to the new platform (Ujjivan EZY Mobile Banking),** the user will find the following data from their existing app updated in the new platform:

**1** MPIN/ Passwords

**2** Biller details

**3** Beneficiary details

**4** Transaction limits

**5** Security Questions

**4 Username Retrieval:** Users can retrieve their already set username any number of times by selecting **Trouble Logging In > Forgot Username** option in the pre-login page.



# Thank you